



COURSE: Consumer law			
ACADEMIC YEAR: 2019/2020			
TYPE OF EDUCATIONAL ACTIVITY: TAF C			
TEACHER: Cristina Dalia			
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phone:		mobile (optional):	
Language: Italian			
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ECTS: 8 CFU	n. of hours: 56	Campus: Potenza Dept.: DIMiE Program: Economia & Management	Semester: I

Educational goals and expected learning outcomes. The course aims to guarantee to the student an adequate knowledge of the consumer law contained in the Consumer Code (d. lgs. 6 September 2005, n. 206) and in the main special sector legislation, with particular regard to the prerogatives and instruments of protection, in a systematic perspective, also sensitive to the supranational context. The student will know the principles underlying the regulation of the consumer relationship and its connection with the business activity and the market.

Knowledge and comprehension skills. The student will learn the main internal legislation governing the implementation of European directives aimed at consumer protection in the European market. The study of internal and community legislative texts will be enriched by interpretative solutions of the EU Court of Justice, intended to guarantee a uniform consumer law, within the European Union. In this way the student will also learn the importance of European jurisprudence for the uniform application of Union law.

Ability to apply knowledge and understanding. The student will be able to identify the scope of application of the disciplines of the different economic operations analyzed and will be able to identify the main legal questions relating to the consumption relationship.

Autonomy of judgment. The student will be able to independently deepen the concepts acquired during the course through the consultation of legal journals and databases for the appropriate doctrinal, jurisprudential and legislative updates.

Communication skills. The student will develop a good argumentative and reasoning skills and will acquire the technical language related to consumer law, necessary for the clear and complete transmission of the acquired knowledge, in order to transfer the legal notions to any non-expert interlocutors.

Learning ability. The course will sensitize the student to the nature of the legal disciplines, subject to constant evolution, stimulating him to refine his knowledge through constant updates on legislation and jurisprudence, in order to acquire the ability to attend in-depth and specialization courses, including post-graduate courses.

PRE-REQUIREMENTS

None

SYLLABUS

Course contents.

- From "consumerism" to the European consumer protection policy.
 - The sources of domestic and supranational consumer law. The consumer code: purpose, scope, notion of consumer and professional. The fundamental rights of consumers.
 - Transparency and information.
 - Unfair commercial practices.
 - The consumer relationship: unfair terms in consumer contracts. Special bargaining techniques: distance contracts and off-premises contracts, distance marketing of financial services, timeshare, consumer credit, guarantee in the sale of consumer goods, organized tourism, producer responsibility and product safety.
 - The forms of protection: individual protection, administrative protection and collective protection.
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TEACHING METHODS

The course includes 56 hours of frontal teaching based on the analysis of the main reference laws of consumer law, as well as on the analysis of the main internal and European jurisprudential orientations relating to the topics covered.

The student will be involved in in-depth studies, both group and individual, to stimulate his / her study skills

EVALUATION METHODS

The achievement of the teaching objectives is certified by passing an exam with evaluation in thirtieths, whose minimum grade is 18/30. The exam consists of an oral test lasting about 15 minutes, divided into four/five questions related to the various parts of the program. For each answer the professor will evaluate: knowledge and mastery of the studied legal institutions, properties of language and ability to articulate thought.

TEXTBOOKS AND ON-LINE EDUCATIONAL MATERIAL

A. Barenghi, Diritto dei consumatori, Cedam, Padova, 2017.

Other teaching material provided by the professor.

INTERACTION WITH STUDENTS

The supplementary teaching material will be made available to registered students in accordance indicated by the professor.

Students can contact the professor by email.

EXAMINATION SESSIONS (FORECAST)¹

6/02/2020, 20/2/2020, 16/03/2020, 11/05/2020, 1/07/2020, 21/09/2020, 16/11/2020.

SEMINARS BY EXTERNAL EXPERTS YES NO

FURTHER INFORMATION

¹ Subject to possible changes: check the web site of the Teacher or the Department/School for updates.